

**LIMITED LIFETIME  
STRUCTURAL  
WARRANTY**

Mannington Commercial warrants that your Mannington Commercial hardwood flooring will be free from manufacturing defects and, for the life of the product, when used under normal commercial conditions, will not buckle, warp, twist or separate at the plies due to glue bond failure.

**LIMITED LIFETIME  
SUBFLOOR  
BOND  
WARRANTY**

Mannington Commercial warrants that, when installed according to Mannington's installation guidelines using Mannington Commercial's Ultra-Spread Mastic, and when used under normal commercial conditions, your Mannington Commercial hardwood flooring will not release from the subfloor during the life of the product. Failure to comply with all conditions set forth in the Installation Guide will void warranty.

**LIMITED  
QUANTUM  
GUARD™ HP  
FINISH WARRANTY**

Mannington Commercial warrants that its factory applied Quantum Guard™ HP finish, under commercial use, will not wear through or peel for 5 years after the date of purchase. This warranty is applicable only to those products contained in the Mannington Commercial American Hardwoods Collections as well as Mannington bamboo.

**LIMITED  
PRE-INSTALLATION  
WARRANTY**

Prior to installation, Mannington Commercial will replace (up to a maximum of six months after date of purchase) any Mannington Commercial Hardwood flooring plank which does not meet with your satisfaction.

**LIMITED  
TWO-TIME  
SANDING  
WARRANTY**

Mannington Commercial warrants to the original purchaser that the American Hardwoods ¾" series may be professionally sanded and refinished at least 2 times if proper sanding and refinishing procedures are followed as specified by the National Wood Flooring Association ([www.nwfa.org](http://www.nwfa.org)). This limited warranty does not apply to any other Mannington Commercial wood products other than those listed above

**LIMITED  
WARRANTY  
EXCLUSIONS  
AND CONDITIONS**

The Limited Warranties set forth herein apply only to flooring purchased after April 30, 2009. Proof of purchase is necessary to verify all warranty claims.

1. The Limited Warranties do not apply to "seconds," "off goods," economy grade, cabin grade or shop grade product.
2. The Limited Warranties apply only to the original purchaser and the original installation site, and are not transferable.
3. The Limited Warranties do not cover conditions or defects, including buckling, caused by improper installation, the use of improper adhesives; inadequate, uneven or irregular subflooring or improper sub-floor preparation; or by the failure to follow Mannington's installation guidelines, which are included in the product cartons and can be obtained by calling Mannington at 1-800-241-2262 or 1-800-FLOOR-US (1-800-356-6787).
4. The Limited Warranties do not cover gapping of planks.
5. The Limited Warranties do not cover construction related damage.
6. The Limited Warranties do not cover planks that have been installed with obvious visual defects.

**LIMITED WARRANTY  
EXCLUSIONS AND  
CONDITIONS**  
continued

7. The Limited Warranties do not cover noises, such as popping, crackling or squeaking.
8. The Limited Warranties do not cover damage caused by insects.
9. The Limited Warranties do not cover conditions caused by improper use or maintenance, such as:
  - Loss of gloss or build-up of dulling film due to lack of maintenance or improper maintenance.
  - Damage resulting from failure to follow floor care instructions
  - Scuffs, scratches, gouges, dents, cuts or marks caused by abuse (i.e. dragging objects across the floor without proper protection)
  - Damage caused by burns, flooding, fires and other accidents
  - Wear caused by caster wheels or vacuum cleaner beater bars
  - Wear caused by pebbles, sand and other abrasives or spike heels
  - Use of rubber backed mats, latex-backed or coco fiber mats or mats that are not labeled as "non-staining"
  - Failure to support furniture and fixtures with floor protectors that are at least one inch in diameter, made of non-staining felt or non-pigmented hard plastic, rest flat on the floor and are replaced regularly.
10. The Limited Warranties do not cover fading or discoloration from heat or sunlight.
11. For purposes of the Limited Quantum Guard™ HP Finish Warranty for Commercial Use, "wear through" means complete loss of the Mannington Commercial wear layer.
12. The Limited Warranties do not cover variations of color, shade or texture of the floor your purchase from those shown on samples or photographs.
13. Use of Mannington Commercial Hardwood flooring in environments that are excessively dry, excessively humid, or prone to dramatic variations in humidity may result in small cracks in the planks which may affect your floor's finish.
14. The Limited Lifetime Subfloor Bond Warranty does not apply unless the subfloor is visually dry at the time of installation and does not have a history of moisture problems and meets all parameters set forth in the installation guidelines.

**MAINTENANCE  
INSTRUCTIONS**

Sweep or vacuum regularly, since built-up grit can damage the finish and surface of hardwood. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. Do not vacuum with a beater bar head.

- Remove spills promptly using a soft cloth and cleaning products recommended by Mannington.
- Never mop or flood your floor with water or other products. This can severely damage the flooring.
- The use of Mannington Commercial maintenance and floor-care products is highly recommended.
- Do not use oil soaps, liquid or paste wax product or other household cleaners that contain lemon oil, tung oil or ammonia.

**MAINTENANCE  
INSTRUCTIONS**  
**continued**

- Use a dolly and protective sheets of plywood when moving heavy objects.
- Make certain furniture casters and floor protectors are clean and operate properly (a minimum of 1" continuous width is recommended).

Your floor will wear more evenly if you use area rugs in heavily traveled areas and pivot points (i.e. stair landings, room entries, et cetera).

Use dirt-trapping walk-off mats at all exterior doors to keep sand, dirt, grit, grease and oil outside.

This warranty gives you specific legal rights and you may also have other rights which vary from State to State in the U.S. or Province to Province in Canada.

**REMEDIES**

If your floor fails to perform as stated in the applicable Limited Warranty, Mannington Commercial will, at its option, (i) repair without charge the affected planks to conform to the warranty; or (ii) replace the affected planks without charge with planks of equal value and/or quality. If your floor was installed by a professional flooring contractor, Mannington Commercial will also pay for the professional labor cost to install your replacement planks. Mannington Commercial will not pay for the removal or replacement of cabinets, appliances or other fixtures.

Replacement planks are warranted hereunder only for the remaining time of the original warranty and are not warranted to match in color, grain and gloss with your existing floor.

Flooring that fails to perform as stated in the Limited Lifetime Subfloor Bond Warranty will be repaired or replaced only one time.

THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE.

UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON COMMERCIAL WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.

THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES.

EXCEPT AS SET FORTH HEREIN, THERE ARE NOT EXPRESS WARRANTIES MADE BY MANNINGTON COMMERCIAL COVERING THIS PRODUCT.

Note: Some States or Provinces do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

**MAKING CLAIMS** Contact your retailer and describe the problem. In many instances, the retailer can provide you with a solution to correct the situation.

If you need additional assistance or wish to file a claim, simply call Mannington Commercial Customer Care at 1-800-FLOOR-US (1-800-356-6787). Proof of purchase is necessary (store receipt) to verify all warranty claims.

Our representatives will provide you with helpful information to address your concern, or walk you through the easy steps to file a claim. We will make every effort to ensure that your claim is processed quickly and fairly.

You may also write to us at:  
 Mannington Hardwood Floors  
 Attn: Claims Department  
 1327 Lincoln Drive  
 High Point, NC 27260  
 E-mail: service@mannington.com

**PRODUCT  
 REGISTRATION**

Owner Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 Installation Address \_\_\_\_\_  
 Product Name \_\_\_\_\_ Sq. Feet \_\_\_\_\_

Mannington Invoice Numbers (Attach Invoice Copies)

1) Invoice # \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

2) Invoice # \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

3) Invoice # \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

4) Invoice # \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Dealer Name \_\_\_\_\_

Address \_\_\_\_\_

Date Original Installation was Completed \_\_\_\_/\_\_\_\_/\_\_\_\_

The undersigned dealer certifies that the above commercial hardwood was installed in strict accordance with Mannington's written installation instructions and procedures. The undersigned owner certifies that owner has read and understands all the terms of this warranty.

Authorized Dealer Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Name and Title \_\_\_\_\_

Authorized Dealer Signature \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Name and Title \_\_\_\_\_