

Warranty Information

XpressStep Spray Adhesive with Infinity Carpet Plank & Tile 10-year Limited Bond Warranty

Mannington Commercial, a business unit of Mannington Mills, Inc. "Mannington" provides this limited warranty ("Warranty") to the original purchaser of the XpressStep adhesive subject to the exclusions, conditions and limitations described below:

Features Warranted

Mannington hereby warrants that XpressStep adhesive will be free from manufacturing defects and will not break down or delaminate from Mannington's floors due to adhesive bond failure under normal usage for a period of ten (10) years.

Conditions

This warranty is only available if all of the following conditions apply:

- 1. The adhesive is applied as specified in Mannington's most current installation and maintenance instructions and guidelines and any other technical information available in Mannington's current technical literatures and/or in manningtoncommercial.com. These instructions and information are described in details including substrate condition upon which the adhesive is applied which have to comply with all conditions at the time of installation and for the entire term of the Warranty.
- 2. At all times, the installation environment adheres to the following Relative Humidity (RH%) requirements when tested in accordance with the most current ASTM F2170:
 - a. When using XpressStep adhesive with Infinity, Infinity 2, Infinity RE, Infinity Cushion and rEvolve Cushion, the installation environment does not exceed a 90% RH;
 - b. When using XpressStep adhesive with Infinity 2 MG in a new construction environment, the moisture must not exceed 99% RH;
 - When using XpressStep adhesive with Infinity 2 MG in a renovation environment, the moisture must not exceed 95% RH; AND
- 3. The installation environment adheres to the following pH requirements when tested in accordance with the most current ASTM F2170:
 - a. When using XpressStep adhesive with Infinity, Infinity 2, Infinity RE, Infinity Cushion and rEvolve Cushion, the pH does not exceed 10;
 - b. When using XpressStep adhesive with Infinity 2 MG in a new construction environment, the pH does not exceed 12;
 - c. When using XpressStep adhesive with Infinity 2 MG in a renovation environment, the pH does not exceed 10; AND
- 4. If the substrate fails to meet the moisture and pH requirements as stated above, at any time during the Warranty period, the Warranty shall be void.
- 5. Customers shall call Mannington regional technical services reps prior to installation for support, detailed information and possible job registration.
- 6. Customers must keep moisture and pH testing data and substrate photos on file and provide copies to Mannington upon Mannington's request.



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Conditions (cont.)

- 7. Product shall be stored at a minimum of 50°F and a maximum of 120°F at all times. Product shall not be exposed to freezing temperatures. Adhesive must be maintained at a minimum temperature of 68°F for a period of 24 hours prior to use. Allowing the Product to freeze will void this Warranty.
- 8. Incorrect spray pattern resulting in insufficient adhesive used will void this Warranty.

Limitations

(In addition to those mentioned above)

This Warranty only covers the original purchaser of the Mannington adhesive at its original installation site(s), and is not transferable. THESE ARE YOUR EXCLUSIVE REMEDIES UNDER THE LIMITED WARRANTIES SET FORTH ABOVE. UNDER THE TERMS OF THESE LIMITED WARRANTIES, MANNINGTON WILL NOT BE LIABLE FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE. THERE ARE NO IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXTENDING BEYOND THE TERMS OF THESE LIMITED WARRANTIES. EXCEPT AS SET FORTH HEREIN, THERE ARE NOT EXPRESS WARRANTIES MADE BY MANNINGTON (some states do not permit the limitation of implied warranties, so this limitation may not apply). This warranty gives you the specific legal rights, and you may also have other rights, which vary, by state. The terms of, and remedies available under, this warranty can only be modified or extended if expressly authorized, in writing, by an authorized representative of Mannington. If you have any questions about this warranty, please contact your representative or call us at 1-800-241-2262.

Making Claims

If the Mannington XpressStep adhesive fails to perform as stated in this warranty, send written notice to Mannington Commercial at the following address and to your Mannington dealer or representative:

Mannington Commercial P.O. Box 12281 Calhoun, Georgia 30703

Remedies

Mannington, at its option, may designate a representative to inspect the adhesive and/or have the adhesive tested by an independent testing firm. If the inspection or independent testing reveal that the adhesive has not performed as stated in the applicable Limited Warranty, Mannington will, at its option: (i) repair without charge the affected flooring to conform to the warranty; or (ii) replace the affected flooring without charge, with flooring of equal value and/or quality. Mannington Commercial will also pay for reasonable labor costs per the conditions stated above. Mannington will not pay for the removal or replacement of cabinets, appliances, or other fixtures. Replacement floors are warranted only for the remaining time of the original warranty and are not warranted to match samples or marketing materials (i.e. photographs, website, etc.) or match in color, dye lot, and gloss with your existing floor. All other costs, including the cost of removing equipment, furnishings, partitions or anything else installed or placed over the carpet, are the responsibility of the owner.